

Orange Regional Disability Services Directory



Developed by
Orange City Council
Choices at Home



Orange Regional Disability Services Directory

Whether you are a first time visitor, frequent visitor or a resident of Orange, this brochure will assist you to access services in the safest, easiest, most accessible and enjoyable way possible.

Disclaimer

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Contents

Introduction	7
Orange City Council	7
Accommodation	
Orange City Council - Residential Services	8
Carer Support and Respite	
Challenge Community Services	9
Teen Time Orange	9
Day Program	
Challenge Community Services	10
UnitingCare Lithgow/Bathurst	10
Education	
Anson Street School	11
Bathurst Early Childhood Intervention Service	12
Jenny's Classroom and Toys 2	13
Orange and District Early Intervention Program	13
TAFE Western	14
The Coaching Centre - Australia	14
Employment	
Huntley Berry Farm	15
Job Centre Australia Limited	15
OCTEC Orange Employment Service	16
Sureway Employment and Training - DES/DMS	16
Wangarang Industries	17

Contents Continued

Equipment and Support Aids

Active Mobility Systems	18
Astris Lifecare Pty Ltd	18
Australian Hearing	19
Bathurst Mobility Aids	19
GTK Rehab	20
Guide Dogs NSW/ACT	20
Megalong Positioning Service (MPS)	21
Mobility Engineering	21
Para Mobility	22
Q Office Furniture	22
Quantum Reading Learning Vision	23
Specialised Wheelchair Company Pty Ltd	23

Government

Choices at Home - Orange City Council	24
Companion Card NSW	24
Department Human Services	25
Family and Community Services Ageing, Disability and Home Care (ADHC)	26
National Disability Coordination Officer Program	27
NSW Fair Trading	28
Office of Sport - Sport and Recreation	29
Service NSW	29

Contents Continued

Health

Cerebral Palsy Alliance	30
Regency Mediquip Centre and Wheelchairs Express	31
Walk on Wheels	31

Information and Advocacy

Ability Dreaming	32
Ability Links NSW	32
Disability Advocacy NSW (DA NSW)	33
South West Tenants Advice Service	34
Volunteering Central West	34

Legal

Legal Aid NSW	35
---------------------	----

Recreation, Leisure, Activity Group

ClubMates Travel	36
------------------------	----

Support Service

Accessible Living Options (ALO)	37
Choices at Home - Food Services	37
Flourish Australia	38
Glenray	39
Life Without Barriers	39
LiveBetter	40
Northcott	41
Vision Australia	42

Contents Continued

Transport

Automobility Pty Ltd	43
Bathurst Community Transport	43
Capital Special Vehicles	44
Freedom Motors Australia	44
Taxi Cabs of Orange Co-Op Ltd	45

Introduction

The Orange Regional Disability Services Directory was developed to provide a compact, detailed listing of services for people with disability living in Orange and the surrounding area.

The guide aims to assist people to identify and engage services which can help them to remain engaged in the life of our community.

This guide has been developed by Orange City Council's Choices at Home and funded by 2016 ClubGRANTS.

Orange City Council

Orange City Council is involved in the provision of a wide range of services for older people, people with disability and their carers.

Choices at Home is supported by financial assistance from Orange City Council.

Choices at Home is supported by financial assistance from the NSW Government.

Supported by the Australian Government Department of Health. Visit the Department of Health's website (www.agedcare.health.gov.au) for more information.

Disclaimer

Although funding for Choices at Home has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.

Accommodation

Orange City Council - Residential Services

Supported accommodation for adults with disability.

Phone: 6393 8069 or 6393 8965

Email: jbissell@orange.nsw.gov.au

Website: www.orange.nsw.gov.au

Street Address: 286 Lords Place Orange NSW 2800

Open: 9:00 am - 4:00 pm Monday - Friday (Office)

Carer Support and Respite

Challenge Community Services

Challenge Community Services offers participants person centred respite either on a one on one basis or in a group.

Phone: 0407 629 957 - Mona Stewart

Email: mona.stewart@challengecommunity.org.au

Website: www.challengecommunity.org.au

Facebook: www.facebook.com/challengecommunityservices

Street Address: 46 Orchid Grove Road Orange NSW 2800

Open: 24/7 person centred programs available

Teen Time Orange

Teen Time provides after school care and vacation care for young people with disability. A variety of recreational activities to meet the individual needs of young people with disability in a relaxed, secure, safe and informal environment. Teen Time allows young people with disability to make choices and builds their social, emotional, creative and physical development. Individualised assessment and planning ensures services are responsive to the needs of the young person and their family. Teen Time is committed to providing a high quality service which values and supports the principles of quality school aged care. High staff to student ratios with a minimum of one staff member for every three children.

Phone: 6393 8070

Email: teentime@orange.nsw.gov.au

Street Address: 286 Lords Place Orange NSW 2800

Open: 3:00 pm - 6:00 pm Monday - Friday (After School Care during school terms)

8:00 am - 6:00 pm Monday - Friday (Vacation Care)

Day Program

Challenge Community Services

Flexible day programs, respite options, person centred programming with local, knowledgeable and friendly staff.

Phone: 0408 674 541

Email: belle.moerkerk@challengecommunity.org.au

Website: www.challengecommunity.org.au

Facebook: www.facebook.com/challengecommunityservices

Street Address: 1 Hampden Avenue Orange NSW 2800

Open: Flexible - 24 hours, 365 days

UnitingCare Lithgow/Bathurst

Recreational activities, respite care, in home care, vacation care, social support, overnight respite, assistance with employment skills, transition to employment, daily life style training, protective behaviours programs, money skills programs and travel training. Registered NDIS provider.

Phone: 6351 4887 Lithgow

6332 6020 Bathurst

Email: manager@ucl.com.au

Website: www.ucl.com.au

Facebook: www.facebook.com/unitingcare.lithgow

Street Address: 2 Silcock Street Lithgow NSW 2790

86 Bentick Street Bathurst NSW 2795

Open: 9:00 am - 5:00 pm Monday - Friday

Saturday and Sunday on request

Education

Anson Street School

Anson Street School caters for students who are diagnosed with additional needs, such as students on the Autism Spectrum, students with moderate and severe intellectual disabilities, students with moderate or severe physical disabilities and students who have mental health concerns. Students access the specialised support of our school through an Access Request and School Counsellor Disability Confirmation.

Our school's initiatives include a Tutorial Program and a Return to School Program located across from the main site, as well as a functioning farm, sailing program and access to Riding for the Disabled.

Alternative and adaptive programs are designed and reviewed to help assist all students at our school. This includes the way the curriculum is taught to make a meaningful curriculum and life and living skills are taught practicality. The school follows the NSW BOSTES curriculum and some children access mainstream subjects as well as VET subjects and work placement.

Contact: Melanie Meers, Principal

Phone: 6362 4563

Email: ansonst-s.school@det.nsw.edu.au

Website: www.ansonst-s.schools.nsw.edu.au

Facebook: www.facebook.com/Anson-Street-School

Street Address: 94 Anson Street Orange NSW 2800

Open: 8:30 am - 3:30 pm

Education Continued

Bathurst Early Childhood Intervention Service

The Bathurst Early Childhood Intervention Service (BECIS) is a community, for purpose early intervention service for children aged 0 – 8 years with disability and/or developmental delay. The team of teachers, speech pathologists, physiotherapists and occupational therapists offers programs within the child's most natural environment including home based experiences, community outings, preschool, long day care, schools or group and individual sessions at the service. BECIS offers a behaviour support program for children aged 0 – 17 years with disability who have challenging behaviours.

Phone: 6338 4453

Email: becis@csu.edu.au

Website: www.csu.edu.au/services/becis

Facebook: www.facebook.com/bathurstearlychildhoodinterventionservice

Street Address: Building 1439 Wiradjuri Drive, Charles Sturt University
Bathurst NSW 2795

Open: 8:30 am - 4:30 pm

Education Continued

Jenny's Classroom and Toys 2

Educational bookstore and toyshop. Tutoring Centre for students from K - Year 12.

Phone: 6362 6078

Email: orders@jennysclassroom.com.au

Website: www.jennysclassroom.com.au
www.jennysclassroomtoys2.com.au

Facebook: www.facebook.com/jennysclassroomToys2

Street Address: 113 Kite Street Orange NSW 2800

Open: 9:00 am - 5:00 pm Monday - Friday, 9:00 am - 2:00 pm Saturday

Orange and District Early Intervention Program

Early Childhood Intervention services including therapy, education and family support for children with disability or developmental delay aged 0 - 8 years.

Phone: 6361 4093

Email: admin@odeep.com.au

Website: www.odeep.com.au

Facebook: www.facebook.com/ODEEP

Street Address: 2-4 Yarrawong Place Orange NSW 2800

Open: 8:30 am - 5:00 pm Monday - Thursday, 8:30 am - 3:00 pm Friday

Education Continued

TAFE Western

TAFE Western provides Vocational Education to people from Lithgow to Broken Hill. Specialist Teacher Consultants are able to meet with students who have a disability and provide course advice, exemptions for some courses, on class support and advice.

Phone: 1300 823 393

Website: www.tafewestern.edu.au

Facebook: www.facebook.com/TAFEWestern

Street Address: 109 March Street Orange NSW 2800 or in person at your local TAFE Western college

Open: 50 weeks a year, classes can run Monday – Sunday Office hours 8.30 am - 4.30 pm Monday – Friday

The Coaching Centre - Australia

The Coaching Centre - Australia's Best Personal and Professional Development Coach Training Centre offering leading edge human development with Executive Coaching and NLP Training Courses, including international certified coach training and self actualisation programs to empower you to operate at your best.

Phone: 0439 194 323

Email: info@thecoachingcentre.com.au

Website: www.thecoachingcentre.com.au

Facebook: www.facebook.com/thecoachingcentre.com.au

Street Address: 123 Spring Hill Road Spring Hill NSW 2800

Open: 7:00 am - 10:00 pm 6 days a week

Employment

Huntley Berry Farm

Provides supported employment for people with disability who are not able to work in open employment.

Phone: 6365 5282 or 0427 252 308

Email: huntleyberryfarm@octec.org.au

Website: www.huntleyberryfarm.com.au

Facebook: www.facebook.com/Huntley-Berry-Farm

Street Address: Huntley Road Huntley NSW 2800

Open: 9:00 am - 4:00 pm Monday - Friday (for picking when berries available and for jam sales all year round)

10:00 am - 4:00 pm Weekends (October - April Only)

Job Centre Australia Limited

Assisting with employment and training. Ongoing support in the work place.

Phone: 6362 9281

Email: orange@jcal.com.au

Website: www.jobcentreaustralia.com.au

Facebook: www.facebook.com/JobCentreAustralia

Street Address: Level 1, 84 Kite Street Orange NSW 2800

Open: 9:00 am - 5:00 pm Monday - Friday

Employment Continued

OCTEC Orange Employment Service

Supports people with disability to identify and overcome barriers to employment, find suitable vacancies, undertake cold canvassing for positions, negotiate workplace modifications where needed and maintain their employment when workplace or personal difficulties arise.

Phone: 6362 7973 or 6362 8169

Email: orangeemploy@octec.org.au

Website: www.octec.org.au

Facebook: www.facebook.com/OCTEC-Limited

Street Address: 247 Anson Street Orange NSW 2800

Open: 9:00 am - 5:00 pm Monday - Friday

Sureway Employment and Training - DES/DMS

Sureway offers employment and training options for job seekers with disability. Tailored to the individual needs and barriers of the client.

Phone: 6311 1900

Email: renaepodreka@sureway.com.au

Website: www.sureway.com.au

Street Address: 125-127 Kite Street Orange NSW 2800

Open: 9:00 am - 5:00 pm Monday - Friday

DES Tuesday - Thursday

Employment Continued

Wangarang Industries

Wangarang Industries is a not-for-profit Australian Disability Enterprise (ADE), providing a range of jobs and training for people with a variety of disabilities throughout the Central West region of NSW.

Established in 1952, Wangarang is essentially a commercial business that provides real work in a supported environment for more than 125 people with disability, many of whom would otherwise be unable to work. Our supported employees undertake a diverse range of jobs from straightforward to quite complex, in a range of work settings, from factory based to mobile work crews.

Wangarang offers a range of business and domestic services throughout Orange and the Central West, including: Gardening and lawn maintenance, textile production and repair, component assembly, document scanning, shredding, sewing and alterations, labelling, commercial cleaning, mailing and packaging.

Wangarang provide services to a large and diverse customer base ranging from individuals and small sole proprietor businesses through to large multinational corporations.

In addition, Wangarang also provides Life Choices and Active Ageing day programs. These programs aim to develop and maintain the participants' ability to take part in community life, enhance independence, and provide ongoing learning, development and social interaction.

Phone: 6365 6500

Email: admin@wangarang.com.au

Website: www.wangarang.com.au

Facebook: www.facebook.com/wangarangindustries

Street Address: 1635 Forest Road Orange NSW 2800

Open: 8:00 am - 4:00 pm Monday - Friday

Equipment and Support Aids

Active Mobility Systems

Active Mobility Systems is a registered NDIS provider with over 20 years of experience within power mobility equipment and patient care. Our extensive product and service range includes power mobility, patient care and lifting, architectural planning, service and repair and hire.

Phone: 9649 2111

Email: sales@activemobility.com.au

Website: www.activemobility.com.au

Facebook: www.facebook.com/activemobilitysystems

Street Address: Unit 8, 110-120 Silverwater Road Silverwater NSW 2128

Open: 8:00 am - 5:00 pm

Astris Lifecare Pty Ltd

Importers and distributors of medical, mobility, healthcare and pressure care products and daily living aids.

Phone: 9714 1100

Email: sales@astrislifecare.com.au

Website: www.astrislifecare.com.au

Street Address: 5 Millennium Court Silverwater NSW 2128

Open: 7:00 am - 5:00 pm

Equipment and Support Aids

Continued

Australian Hearing

Community hearing checks, full hearing tests and hearing aid fitting funded by the government, hearing aid maintenance, hearing well groups, technology to assist hearing with the TV, phone and fire alarms.

Phone: 6393 0500

Email: orangeadmin@hearing.com.au

Website: www.hearing.com.au

Facebook: www.facebook.com/AustralianHearing

Street Address: Level 1, corner Kite Street and Lords Place Orange NSW 2800

Open: 8:30 am - 5:00 pm Monday - Friday

Bathurst Mobility Aids

Sales, hire and repair of mobility aids.

Phone: 6332 2370

Email: sales@bathurstmobility.com.au

Website: www.lbmobility.com.au

Facebook: www.facebook.com/Lithgow-Bathurst-and-Blue-Mountains-Mobility-Aids

Street Address: Shop 1 Braemar Centre, 112 Keppel Street Bathurst NSW 2795

Open: 9:00 am - 4:30 pm Monday - Friday

Equipment and Support Aids

Continued

GTK Rehab

Recently celebrating 25 years, GTK Rehab are passionate about matching your needs to equipment. Our experienced sales team has over 60 years combined industry experience and includes specialist Occupational Therapists in seating and mobility. From general aids of daily living to complex power wheelchair solutions – think GTK Rehab.

Phone: 1300 485 734

Email: gtkrehab@gtkrehab.com.au

Website: www.gtkrehab.com.au

Facebook: www.facebook.com/GTK-Rehab

Street Address: 11/14 Boden Road Seven Hills NSW 2147

Open: 8:30 am - 4:30 pm

Guide Dogs NSW/ACT

Guide Dogs NSW/ACT offers mobility aids such as canes, electronic travel aids, GPS and Guide Dogs to assist individuals with vision loss or blindness to safely navigate their environments. We provide training in the use of these aids and a wide variety of travel skills and see people of all ages with any vision condition. All training and equipment are free of charge.

Phone: 6362 6625

Email: orange@guidedogs.com.au

Website: www.guidedogs.com.au

Facebook: www.facebook.com/guidedogsnswact

Open: 9:00 am – 4:30 pm Monday – Friday

Equipment and Support Aids

Continued

Megalong Positioning Service (MPS)

MPS is a manufacturer and supplier of customised seating and positioning equipment and distributor of a range of standard equipment such as Vicair pressure care products, Focal dynamic arm supports and VELA office equipment.

Phone: 4759 2800

Email: mps@greystanes.org.au

Website: www.megalongpositioning.com.au

Street Address: 14-16 Livingstone Street Lawson NSW 2783

Open: 8:00 am - 4:00 pm

Mobility Engineering

Mobility Engineering specialises in total mobility solutions for vehicles. We can provide wheelchair access solutions, swivel seats, hand controls, pedal conversions, hoists and lifts.

Phone: 9482 4572

Email: info@mobilityengineering.com.au

Website: www.mobilityengineering.com.au

Facebook: www.facebook.com/mobilityengineering

Street Address: 4/45 Salisbury Road Asquith NSW 2077

Open: 8:00 am - 4:30 pm

Equipment and Support Aids

Continued

Para Mobility

In operation since 1983, Para Mobility manufacture specialised lifting equipment. Australian owned and made, Para Mobility is an innovative company with a unique understanding of the specific lifting requirements for people living with disabilities.

Phone: 9651 4446

Email: sales@paramobility.com.au

Website: www.paramobility.com.au

Facebook: www.paramobility.com.au

Street Address: 31/276 New Line Road Dural NSW 2158

Open: 9:00 am - 5:00 pm

Q Office Furniture

Retail and commercial sales of office furniture including specialised products for people with disabilities, chronic pain and ongoing therapies for pain relief.

Phone: 6362 3530

Email: paulb@qof.com.au

Website: www.qof.com.au

Facebook: www.facebook.com/qofficefurn

Street Address: 172 Dalton Street Orange NSW 2800

Open: 8:30 am - 5:00 pm Monday - Friday

9:00 am - 1:00 pm Saturday

Equipment and Support Aids

Continued

Quantum Reading Learning Vision

Quantum provides products and services to people with print disabilities (low vision, blindness or learning difficulty).

Phone: 9479 3100 or 1300 883 853

Email: info@quantumrlv.com.au

Website: www.quantumrlv.com.au

Street Address: 1/2 Pioneer Avenue Thornleigh NSW 2120

Open: 8:30 am - 5:00 pm

Specialised Wheelchair Company Pty Ltd

We provide a Specialised Service in the prescription of Custom Assistive Technology including Power and Manual Wheelchairs, Custom Seating and Pressure Care Management. We run a Private Seating Clinic assisting those with complex seating needs. Also we have a range of recreational equipment including Self Balancing Wheelchairs (based on the Segway), sports chairs and beach chairs.

Phone: 9905 5333

Email: info@swco.com.au

Website: www.swco.com.au

Facebook: www.facebook.com/specialisedwheelchairco

Street Address: 11 Mitchell Road Brookvale NSW 2100 and an office in Tuggerah NSW

Open: 8:30am - 4:30 pm - normally by appointment only

Government

Choices at Home - Orange City Council

Choices at Home provides a range of services for older people and people with disability including Meals on Wheels, volunteer assisted shopping, telecare, visiting services, minor home maintenance, community restaurant and a range of social support services including a men's group, craft group, bus trips, Women's Shed and more.

Phone: 6393 8966

Email: choices@orange.nsw.gov.au

Website: www.orange.nsw.gov.au/choicesathome

Facebook: www.facebook.com/choices.at.home

Street Address: HACC Centre, 286 Lords Place Orange NSW 2800

Open: 9:00 am - 5:00 pm Monday - Friday

Companion Card NSW

Companion Cards are for people that will always need a carer to access the community. The Companion Card allows carers free entry into participating venues and events, promoting the rights of people with disability to fair ticketing making community access more affordable.

Phone: 1800 893 044

Email: companioncard@nds.org.au

Website: www.nswcompanioncard.org.au

Facebook: www.facebook.com/CompanionCardNSW

Street Address: Level 8, 1 Castlereagh Street Sydney NSW 2000

Open: 9:00 am - 5:00 pm Monday - Friday

Government Continued

Department Human Services

We offer a range of health, social and welfare payments and services through the following programs:

Medicare looks after the health of Australians through programs such as the:

- Pharmaceutical Benefits Scheme
- Australian Childhood Immunisation Register and
- Australian Organ Donor Register

Centrelink delivers payments and services and provides services at times of major change for:

- seniors
- job seekers
- students and trainees
- families
- carers
- parents
- people with disability
- Indigenous Australians, and
- people from culturally and linguistically diverse backgrounds

Child Support gives separated parents the financial and emotional support needed for their children's wellbeing.

Phone: 13 24 68

Website: www.humanservices.gov.au

Facebook: www.facebook.com/HumanServicesAU

Street Address: 189-191 Anson Street Orange NSW 2800

Open: 8:30 am - 4:30 pm Monday - Friday

Government Continued

Family and Community Services Ageing, Disability and Home Care (ADHC)

Community Support Teams are part of Family and Community Services Ageing Disability and Homecare (ADHC). ADHC provides services to improve the quality of life and wellbeing of people with disability, their families and carers. Services are provided using a person-centred, family centred, strengths based and prevention approach. Teams are based in local areas and have knowledge of the local community and the services and supports that are available.

ADHC Community Support Teams include Case Managers, Behavioural Practitioners, Registered Nurses, Psychologists, Speech Therapists, Occupational Therapists and Physiotherapists.

Phone: 6361 5455 Local ADHC Orange Office

1300 134 450 ADHC Client Pathways (information about eligibility and services)

Email: western.iri@facsnsw.gov.au

Website: www.adhc.nsw.gov.au

Street Address: Ground level Government Office Building

Corner Kite and Anson Streets

Orange NSW 2800

Open: 9:00 am - 5:00 pm

Government Continued

National Disability Coordination Officer (NDCO)

What is the NDCO Program? It is a priority for the Australian Government to assist people with disability enter tertiary education and find a job in order to increase economic and social participation. The NDCO program helps people with a disability access, and participate in, tertiary education and subsequent employment through a national network of NDCO's. The Australian Government is committed to helping people with a disability because there can be challenges finding a job or continuing with education after secondary school. The NDCO program aims to address those barriers by:

- Improving links between schools, universities, vocational education and training organisations, job services and organisations that support people with disabilities.
- Improving transitions between school/community and tertiary education and finding a job.
- Improving participation in tertiary education and work.

How can the NDCO program help? NDCO's work strategically with stakeholders in their region to reduce barriers to participation, help smooth transitions, build links and coordinate services for people with a disability between education, training and employment. NDCO's can:

- Establish or support links between local organisations to build bridges between tertiary education institutions and job services in order to help people with a disability transition from study to work.
- Work with educators, employers and other people in the community to identify and address barriers to participation.
- Work with local stakeholders to help them implement policies that are designed to help people with disabilities.

National Disability Coordination Officer (NDCO) Continued On Next Page

Government Continued

National Disability Coordination Officer (NDCO) Continued

- Raise awareness about rights and responsibilities and services that are available.

Who do we work with? Secondary schools, tertiary education institutions, including universities, TAFE and private providers, job services, employer groups, disability services and community groups that support people with disability and relevant government programs.

Phone: 0458 489 597

Email: ndco@verto.org.au

Facebook: www.facebook.com/NDCOwesternnsw

Street Address: 21-29 William Street Orange NSW 2800

Open: 8:00 am - 4:00 pm Monday - Friday

NSW Fair Trading

Consumer Protection agency.

Phone: 6360 6300

Email: carleen.cunningham@finance.nsw.gov.au

Website: www.fairtrading.nsw.gov.au

Open: 8:30 am - 5:00 pm (phone contact only)

Government Continued

Office of Sport - Sport and Recreation

Provide training for services in running physical activities for people with disability. Work with services and the sports industry to design and implement programs that create greater opportunities for people with disability to participate in physical activity.

Phone: 6362 6623

Email: orange@sport.nsw.gov.au

Website: www.sportandrecreation.nsw.gov.au

Facebook: www.facebook.com/NSWSportandRecreation

Street Address: 76 McNamara Street Orange NSW 2800

Open: 8:30 am - 4:30 pm

Service NSW

Service NSW is an award-winning NSW government initiative delivering improved one-stop services to NSW residents and businesses including:

- Roads and Maritime Services
- Fair Trading
- Births, Deaths and Marriages
- Housing NSW
- Office of State Revenue
- NSW Seniors Card

Phone: 13 77 88

Email: info@service.nsw.gov.au

Website: www.service.nsw.gov.au

Street Address: 122-124 Kite Street Orange NSW 2800

Open: 8:30 am - 5:30 pm Monday - Friday, 8:30 am - 12:30 pm Saturday

Health

Cerebral Palsy Alliance

Therapy services include Occupational Therapy, Speech Pathology and Physiotherapy for children with Cerebral Palsy 0-18 years and children with other complex and significant disability needs 5-18 years. Carer/parent support group held once a month.

Phone: 6360 1455 or 6360 3616

Email: slivermore@cerebralpalsy.org.au

Website: www.cerebralpalsy.org.au

Facebook: www.facebook.com/cerebralpalsyalliance

Street Address: 95 Prince Street Orange NSW 2800

Open: 8:00 am - 4:30 pm Monday - Friday (after hours by appointment)

Health Continued

Regency Mediquip Centre and Wheelchairs Express

Regency (RMC) specialises in all homecare equipment along with manual handling devices and training. Authorised providers for NDIS, DVA, Enable NSW, LTC&S etc. Wheelchairs Express specialises in customised wheelchairs both power and manual including all major seating systems. Authorised stockists for Quickie, Quantum, Glide, Permobil, TiLite, Magic to name a few! Also endorsed with all major funding and insurance bodies. Both our companies cover Central and Far West NSW (Lithgow to Broken Hill).

Phone: 6862 1300 or 0419 204 477

Email: craig@regencyparkes.com.au

Website: www.regencyparkes.com.au

www.wheelchairsexpress.com.au

Street Address: 8 Royal Street Parkes NSW 2870

Open: 7:30 am - 5:30 pm Monday - Friday or anytime by appointment

Walk on Wheels

Mobility Aids sales, service and hire

Phone: 6361 4200

Email: donnas@wownsw.com

Website: www.walkonwheels.com.au

Street Address: 194A Lords Place Orange NSW 2800

Open: 8:30 am - 4:30 pm Monday - Friday

Information and Advocacy

Ability Dreaming

Ability Dreaming is a support and mentoring business that assists people with disabilities and who are disadvantaged to gain empowerment to feel accepted in society. We provide educational activities that teach them the skills and knowledge to lead their lives in an atmosphere that supports people to achieve their goals. We help people from 5 - 14 years and families.

Phone: 0434 356 375

Email: joeleverett1810@gmail.com

Open: 9:00 am - 5:00 pm Monday - Friday

Ability Links NSW

Ability Linkers work closely with people with disability, their families and carers to support them to fulfil their goals, hopes and dreams. They have strong local knowledge and work alongside communities, supporting them to be welcoming and inclusive.

Phone: 1300 227 393

Email: abilitylinks@cw.org.au

Website: www.abilitylinksnsw.org.au

Street Address: 88 Dalton Street Orange NSW 2800

Open: 9:00 am - 4:30 pm Monday - Friday

Information and Advocacy

Continued

Disability Advocacy NSW (DA NSW)

Provides free, independent information and advocacy to people with disability, their families and carers. DA NSW advocates and negotiates for people with all disabilities when they have been treated unfairly with issues relating to government departments, employment, education, accommodation, transport, access, financial, health and disability services and the NDIS.

The organisation delivers an outreach service to Orange, Cowra, Mudgee, Parkes and Dubbo and surrounding towns.

Phone: 1300 365 085 or 6332 2100

Email: centralwest@da.org.au

Website: www.da.org.au

Facebook: www.facebook.com/DisabilityAdvocacyNSW

Street Address: 96 Russell Street Bathurst NSW 2795

Open: 9:00 am - 4:30 pm

Information and Advocacy

Continued

South West Tenants Advice Service

We assist, advise, advocate and represent residential tenants with issues with their landlords.

Phone: 1300 483 786

Email: tenancy@verto.org.au

Website: www.verto.org.au/tenants-advice

Facebook: www.facebook.com/VerToAu

Street Address: 21-29 William Street Orange NSW 2800

Open: 9:00 am - 5:00 pm Monday - Friday

Volunteering Central West

Volunteering Central West can support you to explore the benefits of volunteering for yourself and identify opportunities for volunteering in your local community.

Phone: 6332 4866

Email: vmp@binc.org.au

Street Address: 96 Russell Street Bathurst 2795

Open: 9:00 am - 4:30 pm Tuesday - Thursday

Legal

Legal Aid NSW

Legal Aid NSW provides legal services to disadvantaged clients across NSW in most areas of criminal, family and civil law. Legal Aid NSW also assists people experiencing domestic and family violence. Our services include:

- free confidential face to face legal advice on most legal issues
- legal representation for eligible clients, provided through duty services and case grants for ongoing representation
- family dispute resolution services to parties in a family law dispute
- free workshops and webinars for the public and community organisations
- free legal information written in plain English to help people resolve their legal problems
- specialist services for particular groups in the community.

Phone: 6362 8022

Website: www.legalaid.nsw.gov.au

Street Address: Suite 4, 95 Byng Street Orange NSW 2800

Open: 9:00 am - 5:00 pm Monday - Friday

Recreation and Leisure

ClubMates Travel

ClubMates is a well-established company, proud to assist anyone with disability in the creation and enjoyment of a fulfilling holiday. ClubMates Travel offers tailor-made holidays with specialised support structures, depending on the needs of the passengers and their destinations. This level of customisation means that each and every holiday is uniquely arranged for you and your family.

Phone: 1300 158 003

Email: info@clubmatestravel.com

Website: www.clubmatestravel.com

Facebook: www.facebook.com/clubmatestravel

Address: PO Box 5283 Frankston South Victoria 3199

Open: 8:30 am - 5:00 pm Monday - Friday

Support Service

Accessible Living Options (ALO)

ALO provides opportunities to enrich the lives of older people and people with disabilities and to build skills and enhance ongoing health and wellbeing.

Phone: 6338 2345

Email: contact@alo.org.au

Website: www.alo.org.au

Facebook: www.facebook.com/accessiblelivingoptions

Street Address: 369 Stewart Street Bathurst 2795

Open: 8:30 am - 5:00 pm

Choices at Home - Food Services

Choices at Home Food Services provides a range of services for older people and people with disability including Meals on Wheels, bulk frozen meals and volunteer assisted shopping.

Phone: 6393 8968

Email: orafoodserv@orange.nsw.gov.au

Website: www.orange.nsw.gov.au/choicesathome

Facebook: www.facebook.com/choices.at.home

Street Address: 144 March Street Orange NSW 2800

Open: 9:00 am - 5:00 pm Monday - Friday

Support Service Continued

Flourish Australia

We work with people with a lived experience of a mental health issue and their families and carers. We support them to find accommodation and employment, engage with the community and lead a meaningful, independent life. In short, we support people living with a mental health issue to flourish.

Phone: 9393 9550

Email: gina.sykes@richmondpra.org.au

Website: www.flourishaustralia.org.au

Facebook: www.facebook.com/FlourishAus

Street Address: 84 Piper Street Bathurst NSW 2795

Open: 9:00 am - 5:00 pm

Support Service Continued

Glenray

Glenray provides support to young people and adults living with disability to become more independent. We work with each individual to assist with developing skills and getting involved with the local community. We support over 140 people with disability in the Western Area of NSW, through supported employment, accommodation, respite, the community support program, transition to work and services through our Learning and Lifestyle Centre

Phone: 6331 2388

Email: greg@glenray.com.au

Website: www.glenray.com.au

Facebook: www.facebook.com/Glenray-Industries

Street Address: 208 Browning Street Bathurst NSW 2795

Open: 8:30 am - 5:00 pm

Life Without Barriers Drop In Support

Life without Barriers can provide in home drop in support for people with disability living in their own home who are funded for this type of package. We can attend to domestic duties, attend appointments, and assist with shopping.

Phone: 6394 9700

Email: mary-ellen.crimp@lwb.org.au

Website: www.lifewithoutbarriers.com.au

Street Address: 92 Dalton Street Orange NSW 2800

Open: 8:30 am - 5:00 pm

Support Service Continued

LiveBetter

LiveBetter Community Services (formerly CareWest) is a regionally based organisation focused on the needs and aspirations of people in rural, regional and remote Australia. Our customer-focused approach ensures that our customers are at the centre of planning of the services they receive. We offer support, information, links and advice to people in the community, helping individuals, families and communities to be healthy, independent and strong. We assist people to improve and maintain their independence and to enhance their quality of life. We do this by providing a broad range of in-home, clinical and community based support services including: Aged, Carer, Child and Family, Community Transport, Disability, Home and Community Care, Home Modifications, Information and Links, Mental Health and Preschools.

Phone: 1800 580 580

Email: info@livebetter.org.au

Website: www.livebetter.org.au

Street Address: Level 1, 235 Lords Place Orange NSW 2800 (Head Office)

Support Service Continued

Northcott

Northcott is a not-for-profit disability service provider that works with customers to realise their potential. As one of Australia's largest not-for-profit disability service organisations, we provide services from metropolitan and regional locations throughout NSW and the ACT and have more than 85 years of experience and expertise in the disability service industry. A registered NDIS provider, we employ almost 1000 staff and provide empowering, personalised services to over 13,500 people with disability, their families and carers each year.

Northcott provides personalised and dynamic support, delivered by a committed team who will optimise and maximise support and services for every customer. Our experience and expertise gives confidence to our customers they are in good, trustworthy hands, while our commitment to innovation and pushing boundaries allows us to tackle any challenge currently creating barriers for our customers to reach their potential. Northcott's diverse range of service offerings and strong community partnerships gives customers easy access to the supports they need or want through a single gateway from our many locations.

Phone: 6882 1099

Email: dubbo@northcott.com.au

Website: www.northcott.com.au

Street Address: 6-8 Quinn Street Dubbo NSW 2830

Open: 8:30 am - 4:30 pm Monday - Friday or when supports are required
7 days per week

Support Service Continued

Vision Australia

At Vision Australia we can help a person, young or old, adjust to their changing vision and empower them to make the most of their available vision so that they can continue to live the life they choose.

Phone: 02 6363 6900

Email: orange@visionaustralia.org

Website: www.visionaustralia.org

Street Address: Suite 14, 107 Prince Street Orange NSW 2800

Open: 8:30 am - 1:00 pm Monday - Friday

Transport

Automobility Pty Ltd

Manufacturers of wheelchair access vehicles.

Phone: 1800 662 454

Email: info@automobility.com.au

Website: www.automobility.com.au

Facebook: www.facebook.com/automobility

Street Address: Unit 3, 63 Canterbury Road Montrose VIC 3765

Open: 8:00 am - 5:00 pm

Bathurst Community Transport

Bathurst Community Transport provides services to those persons within the Bathurst Local Government Area who are frail and older people, people with disabilities and those people in our community who are transport disadvantaged.

We have a fleet of specialised vehicles, five of which are wheelchair accessible.

Phone: 6331 3322

Email: coordinator@bctg.com.au

Website: www.bctg.com.au

Facebook: www.facebook.com/Bathurst-Community-Transport

Street Address: 369 Stewart Street Bathurst NSW 2795

Open: 7:00 am - 6:00 pm (Service), 8:30 am - 3:30 pm (Office)

Transport Continued

Capital Special Vehicles

Wheelchair accessible vehicles and driving adaptations.

Phone: 03 9794 8888

Email: csv@csv.com.au

Website: www.csv.com.au

Street Address: 12 Capital Drive Dandenong VIC 3175

Open: 8:00 am - 4:30 pm Monday - Thursday

8:00 am - 2:30 pm Friday

Freedom Motors Australia

Freedom Motors Australia P/L modify vehicles for wheelchair access for customers from right across Australia.

Phone: 9673 4033

Email: sales@freedommotorsaustralia.com.au

Website: www.freedommotorsaustralia.com.au

Street Address: 17 Plasser Crescent St Marys NSW 2760

Open: 9:00 am - 5:00 pm Monday - Friday

Transport Continued

Taxi Cabs of Orange Co-Op Ltd

We provide a safe, reliable, friendly and professional one on one service to all disabled wheelchair bound passengers requiring travel in and around Orange and local areas.

Phone: 6362 1333 or 131 008

Email: admin@orangetaxis.com.au

Website: www.orangetaxis.com.au

Street Address: 3/3 Cameron Place Orange NSW 2800

Open: 10:00 am - 2:00 pm Monday - Thursday (Office)

24/7 (Booking Service)



Developed by Orange City Council

Choices at Home

November 2016

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